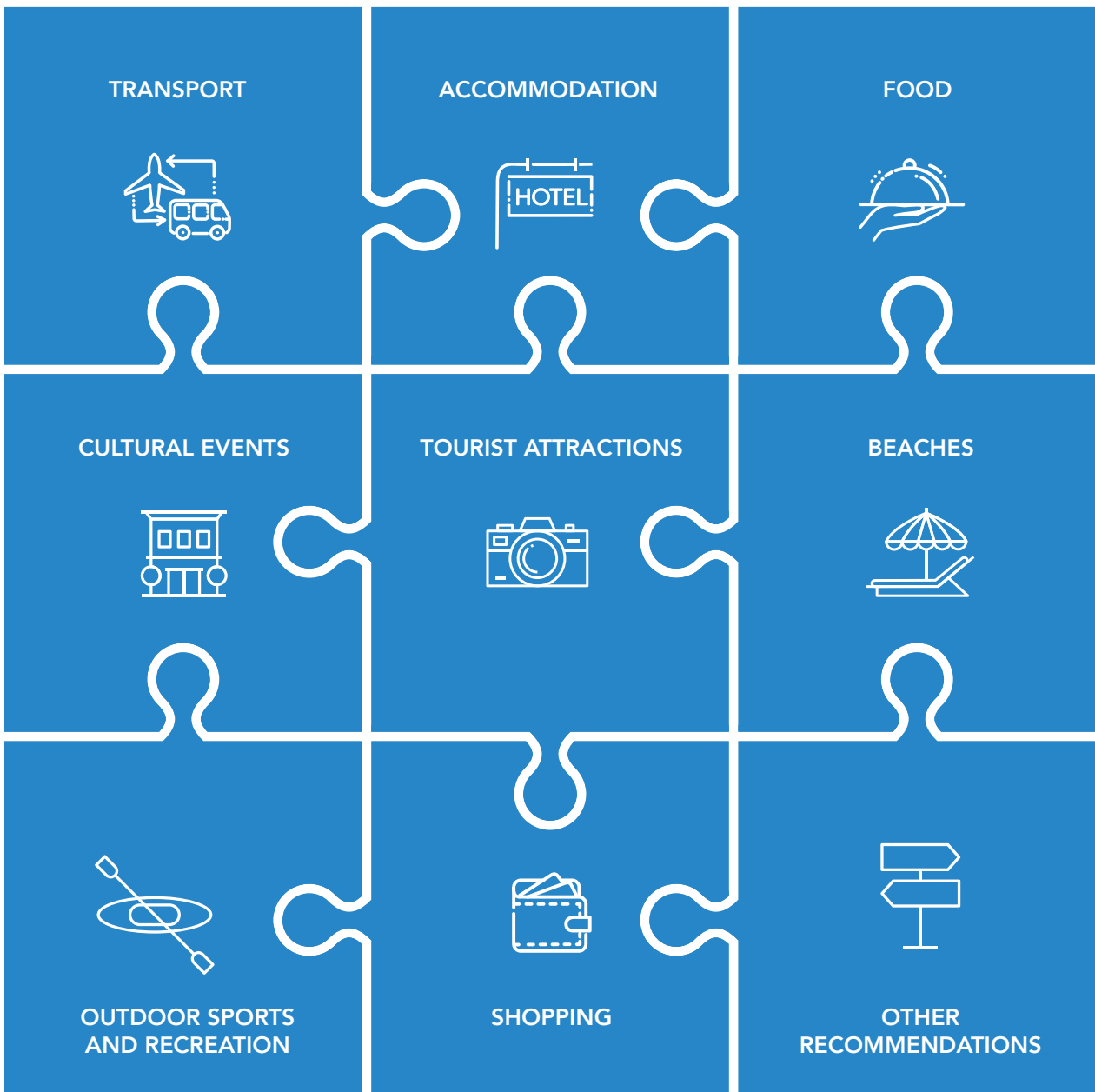


WE ARE READY TO WELCOME YOU BACK!

ENJOY A SAFE HOLIDAY IN POLAND!





AIRPORTS AND AIRPLANES

At airports, our number one priority is always the safety and wellbeing of all passengers. After reopening our air borders, we have implemented many measures to give you the confidence to travel again. The following guidelines were prepared by relevant authorities in compliance with strict requirements issued by national organisations as well as advice given by European experts.

You can feel safe because:

- Social distancing is mandatory on all planes flying into Poland. Air passengers with disabilities; parents or caregivers flying with children are exempt from this rule.
- Passengers need to complete a pre-arrival health form distributed by the aircrew before landing.
- You can only enter terminals if you are taking a flight yourself.
- Temperature checks are run by airport staff at the entrances to the terminals.
- Hand sanitizers are available for all passengers throughout our airports. Airport workers are requested to wear face coverings and PPE.
- Access to Family facilities (play areas and playgrounds) as well as to Smoking Cabins has been restricted.

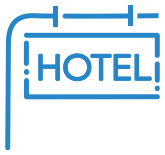


PUBLIC TRANSPORT

Poland is a country with an absolutely fantastic public transport network, so you do not need to rent a car to get to all the iconic places you always wanted to visit.

You can feel safe because:

- Transport operators have a limited number of available seating to ensure social distancing is observed. This may include blocking off seats in close proximity to others and removing face-to-face seating. (Please book your ticket online if possible)
- Wearing a face mask is compulsory on public transport.
- An enhanced cleaning regime has been implemented to make public transport even safer.



ACCOMMODATION

The hospitality industry in Poland has reopened with new Covid-19 measures. For hotels, this means vigorous cleaning and disinfection multiple times a day by staff wearing face masks, as well as changes to the guest experience, such as a ban on buffets and printed menus.

You can feel safe because:

- Social distancing between hotel workers and guests is ensured.
- Hotels along with other lodgings such as inns, hotels, and boarding houses are obliged to keep their rooms clean and safe by disinfecting them daily.
- Hotel staff members must wear a face mask and PPE wear.
- Restaurants, hotel bars, swimming pools and children's play areas provide their services in compliance with sanitary guidelines.

Polish hotels and tourism businesses are going above and beyond to keep their guests safe. Many of them have already been certified as Safe&Clean venues by the Polish Tourism Organisation. A business can apply for this stamp of approval to show that they are compliant with hygiene and cleaning requirements for the prevention and control of COVID-19 and other possible infections.

Check the full list of certificated hotels on <https://bezpiecznyobiekt.pot.gov.pl/dla-turysty>



RESTAURANTS & BARS

In Poland, we believe that culinary diversity is one of our national treasures and there is no better place than our bars and restaurants to experience it. We know that many people are coming to a restaurant not only for the food but also for a social experience. We want to assure you that we have implemented new rules to make your dining experience safe.

You can feel safe because:

- Serving staff is obliged to keep a social distance from guests as well as wear face masks and PPE.
- All food handlers must have a high standard of personal cleanliness, wear protective clothing, and follow food hygiene rules.
- Serving and kitchen staff must follow strict hygiene procedures following governmental guidelines.
- The number of tables in restaurants has been reduced to ensure the required distance for safe spacing. Please, book your table in advance to avoid disappointment.
- Tables are regularly cleaned and disinfected.
- Customers are required to wear face masks until they are seated at their table. They are not expected to wear a mask if eating or drinking in a bar or restaurant.



CULTURAL EVENTS

Experiencing the culture of another country is high on the list of reasons to travel. After all, culture is what makes each country unique. Open-air events are allowed to function, and many cultural hotspots are back in action as well.

You can feel safe because:

- indoor events are allowed to welcome up to 150 people.
- Everyone must wear a face covering and avoid close contact with other people (social distancing).

Book your ticket in advance whenever possible. Please note that event organizers may introduce additional rules and regulations for event safety.



TOURIST ATTRACTIONS

Most tourist attractions are ready to welcome you back. They will be offering you a very warm welcome as always, but they have some new ways of doing things. For example, there will be fewer people visiting at any one time and they are paying extra attention to hygiene. All visitors will also have to book a ticket in advance. But we are confident that you will have a great time.

You can feel safe because:

- Reduced visitor capacities will allow for 2 metre social distancing and give another dimension to your visit.
- All staff members are required to maintain social distance between themselves and visitors.
- You must wear a face mask while visiting indoor attractions such as museums, galleries, palaces, mansions, and more.

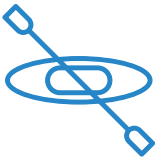


BEACHES

Enjoy the sun and sea with confidence this summer! Our beaches, lidos and outdoor pools are opened and ready to welcome you back.

You can feel safe because:

- Sunbathers should keep at least 2 metres apart, whenever possible. Otherwise, they must wear a face mask.
- New rules for beachgoers may be introduced by local authorities to keep beaches and swimming spots safe.



SPORTS AND RECREATION

If active holidays are your thing, Poland is the best place to go. National parks, leisure and sport centres are open.

You can feel safe because:

- In general, running, walking, and biking solo or with your immediate household can be done with minimal risk of catching or spreading the virus.
- It isn't necessary to wear a face-covering while exercising.
- Indoor facilities such as gyms and swimming pools are open for restricted numbers.

It is important that you stay up to date with these guidelines and find the latest information available before taking part in any activities.



SHOPPING

Do you need to buy a snack for a plane or road trip? Or maybe you are looking for the perfect souvenir for your loved ones? You will have plenty of opportunities to find what you are looking for as all shops are open.

You can feel safe because:

- Wearing a face mask is mandatory for both customers and shop workers.
- In many places, customers may be asked to sanitise immediately upon entry. Hand sanitizer and gloves are provided by shop workers at the entrance.
- Contactless payments are highly recommended. Customers are encouraged to follow social distancing while shopping.



OTHER RECOMMENDATIONS

We know that these uncertain times can cause a lot of stress and anxiety, especially when it comes to travel. Ensuring that everyone visiting Poland stays safe, healthy, and informed is at the top of our priorities.

The Government is monitoring developments in the COVID-19 pandemic closely, and businesses follow official Government advice.

To make your stay safe and nice, please follow the below rules.

- You must wear a face mask in enclosed spaces where it is hard to maintain social distance. Clean your hands regularly and avoid touching your eyes, nose and mouth.
- Contactless payments are highly recommended; Visa and Mastercard cards are both widely accepted.
- Visit one of the Tourist Information Centres for local information, maps, and brochures. The friendly staff can offer helpful advice on where to stay and traveller information to help you make the most of your trip to Poland.

